

Our Services

Involve Interpreter offers a flexible video service, for any size company, government department or charity requiring support to communicate with deaf customers who use British Sign Language or other communication methods. We work across a wide range of sectors including health, legal, education, employment, commercial and public sectors, with BSL interpreters and language professionals experienced in delivering quality support in general and specialist areas.

Involve Interpreter is delivered using the very best in class video technology, providing smooth life-like video and audio connectivity. This has been designed to bring the quality and importance of face to face interpreting; remotely.

Our Technology

Our video language services utilise our Attend Anywhere (AA) platform which is HSCN / N3 compliant and already used across most NHS trusts in the UK. AA platforms enable medical professionals to deliver patient care remotely, reducing costs and eliminating safety concerns for staff, customers and language professionals.

Involve Interpreter can be used on any internet enabled device, available across your company or staff group by a simple web-link. No downloads, no software, no apps, making it intuitive for all users. A simple three-step joining process includes an equipment and internet test, ensuring compatibility before joining a call.

Our Language Professionals

Involve Interpreter offers access to qualified British Sign Language interpreters, Lipspeakers and notetakers registered with the national governing body NRCPD. Our language professionals are DBS checked, with our BSL interpreter team also Baseline Security Cleared, enabling them to work with Home Office, MOJ and other government departments.

Flexible and Affordable

Remote language services are a cost-effective way to manage large budgets effectively. Our lower costs mean your patients can access more language support when needed. We can work flexibly with any public or private sector organisations through tenders, short or long-term contracts, or ad-hoc PAYG services.

Registered customers can pre-book online using our portal, where customers can monitor the progress of any bookings they have made. Customers have full control of who can access their account through individual or departmental user accounts, with administration rights agreed in advance.

“It feels like the interpreter is in the room with us”

Social Services Manager, Suffolk

For more information please contact:
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Involve Interpreter

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