

Involve Interpreter Legal Services

How does Video Interpreting Work in Legal Settings?

There are many ways that video interpretation can be used to support communication with deaf people using court, legal and police services.

Services can be used enable deaf clients full and complete access to all aspects of legal proceedings. Involve Interpreter can meet the varying needs of your deaf clients to ensure full communication access to all your services.

Video Relay Service (VRS/VRI)

Users can connect to our service and communicate easily with support from our language professionals, using a web link from any internet enabled device. This includes mobile devices, PC's and tablets enabling maximum flexibility for use in and around court rooms, police stations and legal offices. Our services are booked in advance or on demand for some services.

Solicitors, Legal Advisors & Advocates

- Deaf clients can call to make appointments or seek advice
- Legal staff can contact deaf clients to discuss cases or make other requests.
- Conduct remote legal consultations in advance or on demand (for some services only)
- Share information documents using the screen share function, for clients needing BSL translation
- Suitable for specialist legal services including: Immigration, Family, Civil, Criminal & Employment.

Criminal & Community Policing

- On demand BSL for home visits, front desk enquiries, emergency call outs and community policing
- Access to 101 calls for deaf people reporting non-urgent crimes
- Conduct interviews, witness statements and other communications with deaf people
- Provide BSL translation for leaflets, forms and written information for deaf people
- Contact deaf people directly for follow-ups and additional information

Prison & Probation Services

- Deaf users of probation services can communicate effectively at appointments, courses and community work placements
- Probation and prison staff can initiate communication with deaf service users.
- Conduct remote medical consultations for prison inmates
- Mobile communication for use on and off site

Children & Families (CAFCASS)

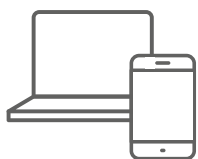
- Front desk and reception areas at court or for support services
- Enable professionals to complete court mandated assessments with deaf children and their families
- Suitable for remote or face to face communication
- Enable deaf service users to fully participate in local programmes, training and family support services

Courts & Tribunals

- On demand communication for security staff, ushers or court clerks.
- Conduct remote or onsite consultations for court hearing and tribunals

“ Short notice video BSL Interpreters made sure my deaf client could access court when our interpreter called in sick. - **Simon More, Barrister** ”

Additional Benefits of Involve Interpreter



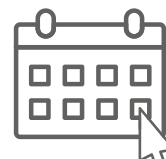
Use any internet enabled device



Invite guests using their mobile number



Share documents via the screen share function



Pre-book or on-demand (for some services only)



Remote BSL translation for documents



BSL video telephone service available



No-contract PAYG service



Extremely competitive pricing

For more information or to discuss your requirements, please contact:

Dionne Thomas, BSL Interpreter Manager
Email: support@involveinterpreter.com
Tel: 0330 088 2412



Involve Interpreter

Martin Dawes House, Europa Boulevard, Westbrook, Warrington, WA5 7WH
Company Number: 2383157

www.involveinterpreter.co.uk